

Photo Imagen

Return Policy & Authorization

Merchandise must be returned within 10 days of receipt of order with a return authorization number. Only unused and unopened merchandise with its original packaging and accessories will be accepted.

All returns are subject to a minimum 25% restocking fee, therefore we encourage you to estimate your needs as closely as possible.

Due to health concerns, costumes, headwear, and food items cannot be returned. Other non-returnable items include; glow products, seasonal and/or dated items after the event date. All closeout sales are final and cannot be returned.

Returned shipping is the responsibility of the sender. Product received without a Return Authorization or non-returnable items with or without a Return

Imprinted items are non-returnable.

[Email](#) us to request a Return Authorization. Please give specific reasons for your return, the items(s) you are returning and your order number. Expect your Return Authorization within 72 hours.

NOTE: Authorization is required to obtain credit